

FACILITY EQUIPMENT AND SERVICE MANAGEMENT PLAN

For special events
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PART 1 : VENUE/SITE INSPECTION

The Serious Operations Manager will conduct a site inspection to assess venue conditions, access, special requirements, boundaries and the exact location of where equipment will be positioned. Following this visit, our team will issue a detailed report, outlining all findings during the site visit and offer solutions to any hinderances.

This analysis is paramount to ensure the Venue hand back to the owner is in the exact same condition as found prior to installation.

PART 2 : COLLABORATION & DEVELOPMENT

Serious will then collaborate every meticulous detail of the operation with all relevant clients and teams, including each product and services to be supplied, quantities, schedule of delivery, installation, budget, applicable legislation and all design requirements

PART 3 : LOGISTICS & DESIGN

Once all findings from segment 1 & 2 have been carefully considered and conditions from each venue have been recognised. Our team of dedicated engineers will work in conjunction to the design and event schedule and will develop the safe installation and hydraulics plan for the event. We will also provide a Logistics Report to the appropriate organising body.

PART 4 : BUMP IN / BUMP OUT

We use our own fleet of utility vehicles, trucks, forklifts and cars for all deliveries and collections. Our Dispatch and Installation teams are experienced with many years' experience within the event industry. Our fleet of vehicles have been custom built to operate leaving little to no disruption at your event

PART 5 : CONNECTION

Once all equipment and units are in place, the Installation team will connect (if required) our products to the local water supply and into sewer connection or to temporary potable water and waste tanks. Our purpose-built vacuum systems can send waste water long distances safely, legally and within environmental standards.

We have custom built our products to operate in this manner to provide organisers with flexibility when it comes to positioning equipment. We don't want you to feel restricted by having our units placed within proximity of an existing sewer/mains water connection.

PART 6 : ENVIRONMENTAL COMPLIANCY

Prior to installation and launch we will collect water samples from all installation points and conduct laboratory tests to analyse the quality of water provided – this is done to standard to ensure the health and wellbeing of your attendees. Our team will manage all waste and dispose of compliantly within Australian Standards.

PART 7 : TEST OF OPERATIONS

Following installation, our team will conduct a live test to ensure all products and connections are functioning to perfection and that, you, the client is entirely satisfied

PART 8 : RESPONSIVE

Serious will provide a small team of attendants who will promptly be available for any unexpected occurrences that may arise during the live deployment of your event – Terms of service will be outlined prior to commencement of works